



NaturallySpeakingâ Dictator Helpful Hints – for Thin Client Environment Dictation:

NaturallySpeaking's behavior is altered somewhat when it is used with applications that are running in a "Thin Client Mode" on a remote server using Terminal Services or Citrix. So, certain features you see working in a locally loaded application like Microsoft Word running under Microsoft Windows, may not work in your remote application. But you can successfully use your thin client application, as long as you understand what works, what doesn't, and how to work around the issues.

Regarding capitalization of first word of dictation in a field:

In a field in a thin-client application, your initial word of your first sentence may not capitalize. Remember you can say "Cap" before the initial word you say to force the capitalization. Example: "Cap the patient complains of ..."

Regarding intermittent capitalization:

Background: There have been reports from some thin-client users that intermittent capitalization occasionally turns on. This means that SOME WORDS just start and stop CAPITALIZING without any reason for doing so... This is not happening for all Citrix / Terminal Services users, so it is making it hard to identify what thin-client settings cause this to happen. A review of Citrix & Terminal Services technical notes show that Citrix and Microsoft have issues with intermittent capitalization that have nothing to do with NaturallySpeaking. Note: Thin client users even see num-lock and caps-lock flutter off and on, even when not using NaturallySpeaking.

Workaround: Turn OFF the num-lock. Turning off num-lock appears to suppress this action.

Built-in NaturallySpeaking Commands that should work in text boxes in a Thin Client environment:

Scratch That (to remove the last uttered word/phrase, as long as you just said it)

Go to Top, Go to Bottom, Go to End of Line, Go to Beginning of Line

Select All

Backspace, Backspace <NumberFrom1to20> such as "BackSpace 10"

Press Delete

Related to correction of misrecognized words:

- If you never correct misrecognitions, NaturallySpeaking will not realize it made a mistake and recognition will not get better. So ways to correct:
 - If you have just or recently (within the last 10 words or so) said the misrecognized words, you can say "Select <wrong words>" or "Correct <wrong words>" and use standard NaturallySpeaking commands to correct.
 - To get full "select and say" dictation/correction/editing of your text, say one of the following built-in NaturallySpeaking commands:
 - "Show Dictation Box" Starts empty.
 - "Edit All" or "Edit Selection" Starts with "all" of the contents of the current window or what you had highlighted.These commands bring up a dictation window and paste the contents back to your app when you "OK" the box.

NOTE: If you have any trouble with these commands, let us know what you were using and what application/field you were in when you said it and we'll try to help you fix them. We've heard of some intermittent problems.

Creation of NaturallySpeaking commands for use in your Thin Client application.

One of the most popular features of NaturallySpeaking that intermittently fails in Thin Client applications is the NaturallySpeaking text and graphics commands. Failure depends on thin-client settings and application in use. There are several ways to create NaturallySpeaking Text commands – too involved for this one-page note. See our companion document about commands or contact us for more info.

PLEASE PROVIDE FEEDBACK

We are working with multiple Thin Client environment NaturallySpeaking clients and ScanSoft to improve the interaction of NaturallySpeaking in these environments. We are gathering information about what works, what doesn't and in what applications/configurations. Please give us feedback so that we can feed this info back to ScanSoft and help craft the solutions. Email us at Speech@Image-Management.com your contact info and any technical info you have and we will add you to our NaturallySpeaking Thin-Client user list and let you know of Thin-Client developments.