

Dragon NaturallySpeaking®
Makes Records and
Correspondence a Breeze

*“It’s Much Faster
and More Natural
Than Typing.”*

Dragon NaturallySpeaking has given me the freedom to spend more time with my patients,” says Dr. Leslie Fang. “If I was relying on handwritten notes, there’s no way I could possibly keep up.”

Dr. Fang is a kidney specialist at Massachusetts General Hospital in Boston. His office hours are very busy, with constant pressure to provide quality care as efficiently as possible. *Dragon NaturallySpeaking* allows Dr. Fang to generate office notes throughout the course of the day as he interacts with his patients.

**NO TIME LOST
BETWEEN APPOINTMENTS**

As the patient is changing out of street clothes, Dr. Fang sits at his desk and uses *Dragon NaturallySpeaking* to enter background information into the patient’s record—such as medical and family history. After the exam, Dr. Fang returns to his office and dictates his clinical impressions. By the time the patient has finished getting dressed, the record is complete. There is no time lost between patients. *Dragon NaturallySpeaking* enables Dr. Fang to spend more time with his patients and schedule more appointments during the course of the day.

**KEEP UP WITH
INSURANCE PAPERWORK**

Dr. Fang has also found that *Dragon NaturallySpeaking* makes his life easier when submitting paperwork to insurance companies. “The level of documentation expected has become so elaborate that anyone still pushing a pencil is at a tremendous disadvantage. *Dragon NaturallySpeaking* makes it much easier to generate all the mandatory paperwork while giving patients the attention they need,” he said.

**SECURITY OF DETAILED,
TIMELY RECORDS**

Dr. Fang points out another advantage of *Dragon NaturallySpeaking*: the ability to generate complete, accurate, and immediate documentation for medical and legal protection. “Documents created during the patient visit provide an important record of what you said and did. In the past, it was so painstaking to keep detailed notes that the physician was at a serious disadvantage. Now you have instant access to online records verifying everything,” he said.

**“SHORT-CUT” COMMANDS
FOR STANDARD TEXT**

Dr. Fang created his own speech commands to automate tasks and enter boilerplate information, using *Dragon NaturallySpeaking’s* easy-to-use macro

DragonPROFILE

DR. LESLIE S. FANG

*Assistant in Medicine
at Massachusetts General
Hospital*

*Assistant Clinical Professor
at Harvard Medical School*

**DRAGON SYSTEMS
PRODUCT**

Dragon NaturallySpeaking®

PRIMARY USE

To generate detailed chart notes, letters, and office correspondence

SIGNIFICANT BENEFITS

- More thorough chart notes
- Ability to keep up with all documentation required by insurance companies
- More time for patients, family, and friends



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scripting language. For example, after Dr. Fang orders a renal biopsy procedure and explains it to the patient, he has to enter the details of his explanation into the patient's record. Instead of losing valuable time by manually entering this information, Dr. Fang uses one simple "renal biopsy" command, to insert a two-paragraph description of the renal biopsy procedure into the patient's record. In total, Dr. Fang uses approximately twenty commands to generate instant descriptions of the procedures that are typical to his practice.

STREAMLINE YOUR CORRESPONDENCE

Dragon NaturallySpeaking also enables Dr. Fang to dictate into boilerplate Microsoft® Word documents to create office notes and letters. When writing a letter to a patient or referring physician, boilerplate information, such as the heading, salutation, and closing, is already included in the document. All that remains is to dictate the body of the text.

EASY TO LEARN AND USE

Dr. Fang is a self-taught user: he installed *Dragon NaturallySpeaking* himself, following the on-screen instructions to teach the system his vocabulary and intonation. He speaks English with an accent (he was born in China), but *Dragon NaturallySpeaking* was still able to recognize his voice.

IT'S FOR REAL

"*Dragon NaturallySpeaking* is much faster and more natural than typing. It's more than speech recognition—it uses the full power of word-processing programs to generate any kind of document immediately," Dr. Fang said.

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